#### **Wingipay Business Application**

#### **Permissions & Authorizations. Admin**

This role grants users the permissions to manage everything on the dashboard

- **Can** View Business Performance Metrics

**- Can** View Transactions**Can** Export Transactions

**- Can** Manage Refunds & Disputes**Can** View Customers

**- Can** Create New Customers

**- Can** Manage & Update Customers

**- Can** View Customer Insights**Can** View Payouts

**- Can** Export Payouts**Can** View Transfers

**- Can** Export Transfers

**- Can** Create and Manage Transfers

**- Can** View Balance History

**- Can** Export Balance History

**- Can** View Payment Pages

**- Can** Create and Manage Payment Pages

**- Can** View Product Pages

**- Can** Create and Manage Product Pages

**- Can** View Invoices

**- Can** Create and Manage Invoices

**- Can** View Sub Accounts & Splits

**- Can** Create and Manage Sub Accounts & Splits

**- Can** View Plans & Subscriptions

**- Can** Create and Manage Plans & Subscriptions

**- Can** View Business Settings & Preferences

**- Can** Edit Business Settings & Preferences

**- Can** View API Keys & Webhooks

**- Can** Manage API Keys & Webhooks

**- Can** View Users

**- Can** Manage and Invite Users

**- Can** View Bank Accounts Settings

**- Can** Manage Bank Accounts Settings

**- Can** Create and Manage Charges

**- Can** Manage Corporate Cards

**- Can** View Corporate Cards

**- Can** Pay with Transfer for Failed Refund

#### **Operations**

**This role grants users the permissions to manage everything on the dashboard except to move money out**

What this role can access

- Can View Business Performance Metrics

- Can View Transactions

- Can Export Transactions

- Can Manage Refunds & Disputes

- Can View Customers

- Can Create New Customers  
- Can Manage & Update Customers

- Can View Customer Insights

- Can View Payouts

- Can Export Payouts

- Can View Transfers

- Can View Balance History

- Can Export Balance History

- Can View Payment Pages

- Can Create and Manage Payment Pages

- Can View ProductsCan Create and Manage Products

- Can View Invoices

- Can Create and Manage Invoices

- Can View Sub Accounts & Splits

- Can Create and Manage Sub Accounts & Splits

- Can View Plans & Subscriptions

- Can Create and Manage Plans & Subscriptions

- Can View Business Settings & Preferences

What this role can't access  
- **Cannot** Export Transfers

**- Cannot** Create and Manage Transfers

**- Cannot** Edit Business Settings & Preferences

**- Cannot** View API Keys & Webhooks

**- Cannot** Manage API Keys & Webhooks

**- Cannot** View Users

**- Cannot** Manage and Invite Users

**- Cannot** View Bank Accounts Settings

**- Cannot** Manage Bank Accounts Settings

**- Cannot** Create and Manage Charges

**- Cannot** Pay with Transfer for Failed Refund

#### **Developer Support**

This role grants users the permissions necessary for providing technical support

What this role can access

- Can View Transactions

- Can Export Transactions

- Can View Customers

- Can Create New Customers

- Can Manage & Update Customers

- Can View Payment Pages

- Can Create and Manage Payment Pages

- Can View Products

- Can Create and Manage Products

- Can View Invoices

- Can Create and Manage Invoices

- Can View Sub Accounts & Splits

- Can Create and Manage Sub Accounts & Splits

- Can View Plans & Subscriptions

- Can View Business Settings & Preferences

- Can View API Keys & Webhooks

- Can Manage API Keys & Webhooks  
  
What this role can't access

- Cannot View Business Performance Metrics

- Cannot Manage Refunds & Disputes

- Cannot View Customer Insights

- Cannot View Payouts

- Cannot Export Payouts

- Cannot View Transfers

- Cannot Export Transfers

- Cannot Create and Manage Transfers

- Cannot View Balance History

- Cannot Export Balance History

- Cannot Create and Manage Plans & Subscriptions

- Cannot Edit Business Settings & Preferences

- Cannot View User

- Cannot Manage and Invite Users

- Cannot View Bank Accounts Settings

- Cannot Manage Bank Accounts Settings

- Cannot Create and Manage Charges

- Cannot Pay with Transfer for Failed Refund  
  
**Customer Support**

This role grants users the permissions necessary for providing customer support

What this role can access

**- Can** View Transactions

**- Can** Manage Refunds & Disputes

**- Can** View Customers

What this role can't access

**- Cannot** View Business Performance Metrics

**- Cannot** Export Transactions

**- Cannot** Create New Customers

**- Cannot** Manage & Update Customers

**- Cannot** View Customer Insights

**- Cannot** View Payouts

**- Cannot** Export Payouts

**- Cannot** View Transfers

**- Cannot** Export Transfers

**- Cannot** Create and Manage Transfers

**- Cannot** View Balance History

**- Cannot** Export Balance History

**- Cannot** View Payment Pages

**- Cannot** Create and Manage Payment Pages

**- Cannot** View Products

**- Cannot** Create and Manage Products

**- Cannot** View Invoices

**- Cannot** Create and Manage Invoices

**- Cannot** View Sub Accounts & Splits

**- Cannot** Create and Manage Sub Accounts & Splits

**- Cannot** View Plans & Subscriptions

**- Cannot** Create and Manage Plans & Subscriptions

**- Cannot** View Business Settings & Preferences

**- Cannot** Edit Business Settings & Preferences

**- Cannot** View API Keys & Webhooks

**- Cannot** Manage API Keys & Webhooks

**- Cannot** View Users

**- Cannot** Manage and Invite Users

**- Cannot** View Bank Accounts Settings

**- Cannot** Manage Bank Accounts Settings

**- Cannot** Create and Manage Charges

**- Cannot** Pay with Transfer for Failed Refund

**Direct Debit Admin**

This role grants users the permissions to manage everything related to direct debit

**- Can** View API Keys & Webhooks

**- Can** Manage API Keys & Webhooks

What this role can't access

**- Cannot** View Business Performance Metrics

**- Cannot** View Transactions

**- Cannot** Export Transactions

**- Cannot** Manage Refunds & Disputes

**- Cannot** View Customers

**- Cannot** Create New Customers

**- Cannot** Manage & Update Customers

**- Cannot** View Customer Insights

**- Cannot** View Payouts

**- Cannot** Export Payouts

**- Cannot** View Transfers

**- Cannot** Export Transfers

**- Cannot** Create and Manage Transfers

**- Cannot** View Balance History

**- Cannot** Export Balance History

**- Cannot** View Payment Pages

**- Cannot** Create and Manage Payment Pages

**- Cannot** View Products

**- Cannot** Create and Manage Products

**- Cannot** View Invoices

**- Cannot** Create and Manage Invoices

**- Cannot** View Sub Accounts & Splits

**- Cannot** Create and Manage Sub Accounts & Splits

**- Cannot** View Plans & Subscriptions

**- Cannot** Create and Manage Plans & Subscriptions

**- Cannot** View Business Settings & Preferences

**- Cannot** Edit Business Settings & Preferences

**- Cannot** View Users

**- Cannot** Manage and Invite Users

**- Cannot** View Bank Accounts Settings

**- Cannot** Manage Bank Accounts Settings

**- Cannot** Create and Manage Charges

**- Cannot** Pay with Transfer for Failed Refund

#### **Signatory**

This role grants users the permissions necessary to sign legal documents

What this role can access

**- Can** View Payouts

**- Can** View Business Settings & Preferences

**- Can** View Users

**- Can** Manage and Invite Users

**- Can** View Bank Accounts Settings

What this role can't access

**- Cannot** View Business Performance Metrics

**- Cannot** View Transactions

**- Cannot** Export Transactions

**- Cannot** Manage Refunds & Disputes

**- Cannot** View Customers

**- Cannot** Create New Customers

**- Cannot** Manage & Update Customers

**- Cannot** View Customer Insights

**- Cannot** Export Payouts

**- Cannot** View Transfers

**- Cannot** Export Transfers

**- Cannot** Create and Manage Transfers

**- Cannot** View Balance History

**- Cannot** Export Balance History

**- Cannot** View Payment Pages

**- Cannot** Create and Manage Payment Pages

**- Cannot** View Products

**- Cannot** Create and Manage Products

**- Cannot** View Invoices

**- Cannot** Create and Manage Invoices

**- Cannot** View Sub Accounts & Splits

**- Cannot** Create and Manage Sub Accounts & Splits

**- Cannot** View Plans & Subscriptions

**- Cannot** Create and Manage Plans & Subscriptions

**- Cannot** Edit Business Settings & Preferences

**- Cannot** View API Keys & Webhooks

**- Cannot** Manage API Keys & Webhooks

**- Cannot** Manage Bank Accounts Settings

**- Cannot** Create and Manage Charges

**- Cannot** Pay with Transfer for Failed Refund